

## Business Operations – Human Resources Associate Competencies

Required Competencies
Confidential Information Handling
Ensures the privacy of employee data and confidential personnel situations at all times.
Detail Orientation
Accepts accountability for consistent accuracy in all tasks.
Regulatory Acumen
Demonstrates understanding of the regulatory environment that shapes HR policies.
Policy Development
Uses industry best practices to support the development of company policies.
Talent Acquisition
Uses talent acquisition systems and best practices to identify, recruit, and hire new employees to the
organization.
HR Information Systems
Uses HR management systems and administrative software to complete necessary job functions.
Employee Development & Training
Uses industry standards and company resources to craft policy to shape the development of
employees.
Performance Management
Facilitates the process of creating and establishing performance standards and measuring employees performance.
Onboarding
Executes the company process and requirements for new hires.
Talent Engagement & Retention
Fosters employee loyalty, builds inter-department relations, and executes company-wide events.
Professionalism
Behaves and adopts a demeanor that builds trust and credibility with others.
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Optional Competency

## Employee Relations

Counsels management and employees through conflict; brings resolution while mitigating risk.